

Report to be forwarded to the KCC not later than
the 20th of the month following each calendar quarter

Attachment B
Docket No. 95-GIMT-047-GIT

MONTHLY
QUALITY OF SERVICE
REPORT TO THE KCC

COMPANY: PEOPLES TELECOMMUNICATIONS, L.L.C.

Reporting Year: 2021

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 lines	A-1	1.17	1.26	1.5	1.68	1.42	2.04						
% RTRs	A-2	0	6.67%	5.56%	0%	0%	4.17%						
Average Repair Interval	A-3	1.57	4.47	1.5	1.65	4	5.21						
% Appointments met	A-4	100	100	100	100	100	100						
Jeopardy Condition?	Yes/No	NO	NO	NO	NO	NO	NO						
Noncompliance Condition?	Yes/No	NO	NO	NO	NO	NO	NO						
Condition Exempt?	Yes/No	NO	NO	NO	NO	NO	NO						

Signed Keith A. Hunt
Title Front Office Manager